



HMD Consulting.....assuring quality healthcare environments

[For more information email: consultant@hmdconsulting.com]

Education and Training

AMPLIFYING ABILITY

Mission & Vision Awareness
(Development & Implementation)
Interdisciplinary Team Development
Interdisciplinary Communication
Diversity Training
Culture Change
Crisis Intervention Employees/Residents
Management Skills Development
Standards for Long Term Care Practice
Best Practice Solutions
Customer Service Awareness
Quality Indicators for Implementation
Handling Surveys Effectively
Policy & Procedure Development
Accident Prevention Programs
Staff & Family Education
FDA Alerts
Cost-effective Staff Deployment/Utilization
Paper Work Reduction
Asset Protection
PPS
Recruitment/Retention (Developing a
Staff Support System)

CERTIFICATION AND SURVEY SUPPORT

C.N.A. Training

State & Federal Certification
Train the Trainer

C.B.R.F. Certification

Medication Administration
Standard Precautions
First Aid & Choking
Fire Safety

Abuse/Neglect Investigation

Policy/Procedure
Staff Training
Resident Awareness

Departmental Survey & Support

Pre (Mock) Survey
Ancillary Dept. Review (Activities,
Dietary, Social Service)
Environment/Life Safety Code
Compliance & Homelike Setting
Survey Support & Mentoring

Special Care Units Survey & Support

Alzheimer's Dementia
Respiratory
Palliative Care
Wound
Rehabilitation
Sub Acute
All Specialized Units

Post Survey Assessment for IDR

Resolution, Citation Appropriateness

Preparation of Information and
Documentation
Action Plan
Plan of Correction

System Audits

Policy/Procedure Review
Resident Record Review
Pharmacy Nurse Review
Resident Assessments/Care Plans
Quality Assurance Initiatives

Assisted Living, RCAC & CBRF Solutions

Appropriate Response to Care Issues
Medication Administration Training
Activities Programs Development
Quality Assurance Program Development
and Assistance
Regulatory Assistance & Pre-visit Audits



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Education and Training (continued)

TECHNICAL TRAINING

Using Effective RAPs & Care Plans
 To Achieve Quality Outcomes
Philosophy of Care Planning
Making Care Plans Interdisciplinary
Care Plan Evaluation and Revision
Care Plan Implementation by the
 Direct Caregiver
C.N.A. Resident Plans of Care
Temporary or Acute Care Plans
Standard of Care Protocols
M.D.S. and the M.D.S. Coordinator
The Caregiver's Role in M.D.S Success
Implementation of the RAI
Change-in-Condition Protocols
Shift-to-Shift Report
24 Hour Report
Dining & Nutrition
Fall Prevention & Injury Mitigation
Chemical Restraint Audits
Side Rail & Restraint Reduction Revisited
Behavior Management
Medication Management
The 5th Vital Sign (Pain Assessment/
 Management/Care Planning)

INTERIM / IMMEDIATE

Interim NHA

Administration Development/Mentor

Interim DON

Director of Nursing Development/Mentor
Unit Manager/MDS Coordinator/Mentor
Quality Assurance Department
Employee Health
Staff Development
CNA Training & Testing

Immediate Jeopardy Solutions

Change in Condition Protocol
Proactive Use of QI's for Clinical Program
 Development
MDS Relation to the Survey

Resident Relocation

Family Care Options
Regulatory Requirements
Expert Assistance
Relocation Planning, Execution, and
Implementation