



The HMD Approach

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We bring immediate, workable solutions to the health care environment which will create sustainable working models of efficiency and quality. Day to day duties can be all consuming. We provide reviews and services that build on your facility's strengths. We seek to minimize weaknesses through education, training, and ongoing support.

During the initial assessment process our experienced team of consultants will ask the right questions and then confirm the answers through a systematic analysis of your systems. You will receive a written plan of action that will spell out how we will work with your management team and nursing department. We utilize a five-part regimen: education, implementation, review, correction and further education. Our methods will challenge your staff to implement change that will put you on track. When we are done, your management team and staff will have the tools to direct your cares into the future.

It's always the people. The people we bring to you are the veterans of the Continuing Care environment. Most of our consultants have over two decades of experience between floor duty and management. By utilizing the best person for the job, we offer you a seamless service to give you your "best practice" potential, within your means and always on your terms.

Through our experiences we have seen the folly of denigrating your staff. Instead, we will build on your staff's strengths to enable them to carry you into the future. These days, we cannot afford to lose an otherwise qualified staff member. Our task is to give your people the tools they need to improve their practice toward improving your facility.

As educators, we are quite accomplished at improving staff techniques. As nurses, we never lose sight of your ultimate goal of quality care. As business people, we are painfully aware of your challenges in bridging quality with staff morale and the bottom line.